



A Day in the Life of a Student Adviser

First point of contact support:

- Adjusting to University, a new city, homesickness, and how to get involved with the student community.
- Personal circumstances that may affect a students' wellbeing, attendance, coursework/exams and signposting to support options

Exam & Assessment Support:

- Extensions or applying for Exceptional Circumstances
- Signposting to Disability and Learning Support Service (DLSS) if learning adjustments are required.
- Taking an interruption of study, explaining resit diet information



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Navigating University systems:

- Tracking student engagement and VISA requirements
- Helping students navigate policy, processes and services within the University

Student Experience & Community:

- Student Societies and peer mentoring within the School
- Welcome Week events, preparing for the next academic year events, industry events, social events i.e. Ceilidh's (Scottish Dancing)
- Check in's from their Student Adviser



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- **How do students connect with SA's**
 - Cohort Events
 - Email
 - In-Person/online Meetings
 - Drop-in sessions



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- **Signposting and referrals**
 - Cohort Leads
 - Academic Staff
 - Wellbeing Service
 - Counselling
 - Advice Place
- **Records and Tracking**
 - SEAM
 - EUCLID meetings and notes
 - Student of Concern Log